Information Portal US User Manual





Website URL: https://infoportal.trodat.net/us/en_US

Trodat Information Portal US is the most expansive collection of Trodat product information and content assembled, and is accessible to all of our customers 24/7. You can search for product images, instructions, videos and more. No login is needed.

To get started:

Check that the location is set for Trodat USA (bottom left hand of the homepage).
Click Next.



Searching for Content

After clicking Next, you will be taken to the Media Library Homepage. From here, you can search the entirety of Information Portal US for all available content via the **Search for...** bar and/or content parameter menus.

To use the "Search for..." bar:

1. Click on the "Search for..." bar.

Γ	trodat Media Library	Q 2 -
	You are here: Media Library	
	Media Library USA	
þ	Search for	

- 2. Type in the desired product name, model number or SAP# all applicable content will automatically generate in the results field below.
- 3. You can then narrow down the results further via the content parameter menus, such as specifying the "Media Type" to be "Images" only.

Media Library USA						
2 Professional	Professional					
Content category	Media type 🔍					
Product category						
RESET						
Results: 104						
		Media Library USA				
1rodat 9000	trodet	Professional				
		Content category 3 Image •				
- Annal	- ALL	Product category				
		RESET Video				
Po E020 Drofossional 4.0	RA E020 Drofossional 4.0	Results: 103				

Searching for Content Con't.

You can also search for content via the content parameter menus.

To use the Content Parameter Menus:

1. Leave the "Search for..." bar empty.

	trodat Media Library	Q 2 -
	You are here: Media Library	
	Media Library USA	
þ	Search for	
	Content category T Media type T Language T Keyword	$\overline{\mathbf{v}}$
	Product category V	

2. Located just below the "Search for..." bar, use the content parameter menus to determine the type of content you require.

Content category	Image	Language	Keyword	▼
Product category			Organization	▼

3. Continue to refine your search via each of the drop down menus until the desired content appears in the results window.

Content category V	Image	Image	V	Image	
Trodat Professional	Product model	5203	▼ Organization	Document	Organization
✓ Trodat Professional		5117		Video	
Original Trodat Printy		5200			
Automatic Numbering		5200 MCI			
	tro	✓ 5203		trodat	
Pocket Stamps	50	5204		5000	
Ink Cartridges		52045			DEC 20

Selecting Content for Download

Once you have found the desired content, you have a few options for downloading it. You can either download content one file at a time, or you can download multiple files at a time via the basket functionality.

To download content:

1. Click on the image or image name of the desired content in the results window.



Downloading Content from a Shared Email Link

For instances where content is shared with you by a Trodat USA employee via an emailed link, below are steps on how to access and download the shared content.

To download content from a shared email link:

1. After receiving and clicking on the shared link, you will be taken to the Information Portal Basket Download showing the shared contents.

Professional Product Images	Basket	
Basket Download	Nothing in basket	
	+ ADD ALL TO THE DOWNLOAD BASKET	丛 DOWNLOAD BASKET
B 5206 Professional 4.0 □		යි. CLEAR BASKET
		Expiry Expires in 88 Hours (04.08.2023 00:00)

2. Click on +ADD ALL TO THE DOWNLOAD BASKET.

Professional Product Images					
Basket Download			Basket Nothing in basket		
	월 5206 Professional 4.0 '异	+ ADD ALL TO THE DOWNLOAD BASKET	윤 DOWNLOAD BASKET 윤 CLEAR BASKET		
	剧 5203 Professional 4.0		Expiry Expires in 88 Hours (04.08.2023 00:00)		
	Ħ		Help • Select		

Downloading Content from a Shared Email Link Con't.

3. Once all desired files have been added to the download basket, click on DOWNLOAD BASKET to have a zip file of the content saved to your computer.



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